

QUALITY POLICY

It is the policy of Personna International CZ, s.r.o. to operate to the highest standards practicable, in order that the needs and expectations of our customers and consumers are met.

The achievement of high quality and consistency requires that every member of staff demonstrate a commitment to quality, when carrying out their responsibilities and duties.

The adoption of a Quality Management System enable us to implement a programme of continuous improvement, by identifying weaknesses in our systems and taking corrective and preventive action. In order to achieve this Quality Policy, our objectives are:

- To embrace our Purpose – **“Make useful things joyful”** – within our business culture.
- To integrate our Values – **“People first, Move forward, Listen up and speak up”** and **“Own it, together”** – into the very fabric of our company.
- To comply with the requirements of ISO 9001, ISO 22716, IFS HPC and the BRC Standard relevant to the site of operation and the appropriate legal requirements, where applicable
- To continually improve effectiveness of our QMS
- To include customer satisfaction, via feedback reports, as a measure of the effectiveness of the Quality system
- To establish and maintain a structured approach to managing quality activities
- To continually review our performance against established standards
- To ensure that all staff understand this policy and how they can contribute towards improving the Company’s performance
- To provide adequate resources and training to support implementation and development of the quality system
- To continually review, at all levels of the Company, the key elements of quality such as process effectiveness, planning and stock control.
- To produce high quality products that are safe and legal, fulfilling our customers’ specifications and expectations
- To use state-of-the-art machines and equipment and ensure the manufacturing facility is well-maintained in order to achieve our objectives
- To ensure that procedures reflect best working practice to minimise waste and losses in accordance with our Environmental Policy Statement
- ***We strive for continuous improvement in all our business activities by keeping or exceeds applicable laws, rules, regulations and other requirements in the field of health and safety at work.***
- ***We eliminate our major work risks to an acceptable level by constantly improving the conditions of the working environment, caring for machinery and equipment and regular maintenance of the building***

The documentation and implementation of Operating Procedures, which reflect this overall Quality Policy, ensures that we improve our quality standards in a controlled but flexible manner, in order to achieve our overall objective which is to:

‘GET IT RIGHT FIRST TIME, EVERY TIME’

Signed:



Jan Beneš
Plant Director

Date: November 5, 2020