

## QUALITY POLICY

It is the policy of Personna International CZ, s.r.o. to operate to the highest standards practicable, in order that the needs and expectations of our customers are met.

The achievement of high quality and consistency requires that every member of staff demonstrate a commitment to quality, when carrying out their responsibilities and duties.

The adoption of a Quality Management System will enable us to implement a programme of continuous improvement, by identifying weaknesses in our systems and taking corrective and preventive action. In order to achieve this Quality Policy, our objectives are:

- To embrace our Core Values within our business culture. Our Core Values being - Integrity, Respect, Performance, Outside-in Focus, Action Oriented and Teamwork
- To comply with the requirements of ISO 9001, ISO 22716, IFS HPC and the BRC Standard relevant to the site of operation and to continually improve effectiveness
- To include customer satisfaction, via feedback reports, as a measure of the effectiveness of the Quality system
- To establish and maintain a structured approach to managing quality activities
- To continually review our performance against established standards
- To ensure that all staff understand this policy and how they can contribute towards improving the Company's performance
- To provide adequate resources and training to support implementation and development of the quality system
- To continually review, at all levels of the Company, the key elements of quality such as process effectiveness, planning and stock control.
- To produce safe products, which comply with the appropriate legal requirements, where applicable.
- To ensure that procedures reflect best working practice to minimise waste and losses.
- ***We strive for continuous improvement in all our business activities by keeping or exceeds applicable laws, rules and regulations and other requirements in the field of health and safety at work.***
- ***We eliminate our major work risks to an acceptable level by constantly improving the conditions of the working environment, caring for machinery and equipment and regular maintenance of the building.***

The documentation and implementation of Operating Procedures, which reflect this overall Quality Policy, ensures that we improve our quality standards in a controlled but flexible manner, in order to achieve our overall objective which is to:

**'GET IT RIGHT FIRST TIME, EVERY TIME'**

Signed: .....  
Jan Beneš  
Plant Director

Date: September 1, 2017